

Return of goods

Order number

You can return the goods in our shop within 14 days from the date of delivery

Before returning goods, please read the returns section of our terms and conditions

For each returned item, please ensure the following:

- indicate the quantity you are returning
- indicate the return code for each item
- indicate the new size requested if you wish to receive a different size in exchange
- to exchange for a completely different item, please contact us on +420 732 453 343 or by email: info@kayak-shop.eu

Items orders	Ordered Quantity	Returned quantity	Returns Code	Select a way to complete the return of goods		
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Returns money	<input type="checkbox"/> replace for size	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Returns money	<input type="checkbox"/> replace for size	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Returns money	<input type="checkbox"/> replace for size	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Returns money	<input type="checkbox"/> replace for size	<input type="text"/>

For a refund Please provide your account number in IBAN format

Return codes:

- | | |
|---|------------------------------------|
| A: too large | F: wrong item |
| B: too small | G: damaged in transit |
| C: unsatisfactory colour, cut, material | H: does not look as pictured |
| D: doesn't fit me | I: buying multiple items to try on |
| E: arrived too late | J: complaints |

Complaint - manufacturing defect, description:

Date

Customer's signature

Addressee:

Water Elements s.r.o.
Veslařská 1351/26
Brno
624 00
Czech Republic

Sender: